# TAX APPEALS: CHALLENGES, CHANGES & MIXED MESSAGES

August 29, 2012 NJACTB Conference, Cape May by SCOTT J. HOLZHAUER, CTA, SCGREA

## New (or improved) Challenges facing municipalities

#### From the Tax Court:

- Limited Resources there is great tension between taxpayer & municipality both having to operate within narrow financial parameters (a.k.a. costs) to secure credible appraisal services measured against the tax dollars at risk in an appeal.
- When is it "cost effective" to pursue (prosecute) or settle (defend) a tax appeal?
- The Court <u>expects</u> certain proofs in order to "sway them" toward a value conclusion first Greenblatt, now Tuck v. West Caldwell. (see "summary" of Tuck case at end of outline)
- Whatever happened to the *FAST TRACK*? Multi-year appeals continue to be a major enemy to the municipality's revenue stream especially when the final outcome is determined by settlement (which usually begs the question why did the matter not get resolved sooner??)

#### From the County Tax Boards:

- Taxpayer Comps from Blessing to Curse
  - O While always a part of the Petition, prior to the past 5 or 6 years comps were not routinely presented by taxpayers filing appeals. At that time, much more discussion during the CTB hearing revolved around the physical characteristics of the subject property, and the corresponding assessment determinations made (building class, effective age, depreciation, land adjustments, etc.)
  - Because of such a strong campaign in recent years by the CTB's to insist that taxpayers prepare themselves with "market evidence" if they have any hope for a reduction – now almost every petition includes upwards of 5 COMPS
  - Different expectations from Board to Board with regard to the "extent" to which
    the comps must be reported (some just listed, with oral testimony on the details of
    comparability while others require more of an appraisal analysis on the comps)

- Regardless, ALL comps listed on the Petition must be investigated by the municipality – this takes an enormous amount of time (could easily involve at least 5 minutes / comp)
- o No relaxation of "exchange rules" for municipality if they are presented comps on a large number of appeals on the final exchange day (7 days prior).
- o "*Pick your best comp*"... despite the large amount of time expended by the municipality to review taxpayer's comps (usually 5 comps), as well as submitting at least 3 5 comps of their own, often the practical <u>time constraints</u> presented by the sheer volume of appeals dictates that each matter "cuts to the chase". This usually results in the CTB asking both the Taxpayer & the Municipality to select just their "best comp" for discussion.

#### From the Division of Taxation:

• The enhanced effort by the State to investigate the usability of sales has changed some of the data that the town and/or taxpayers rely on. This is both a Plus & Minus: SR-6's to change sales from NU to Useable by the State have opened up some "bad comps" for use against the town, while some sales that have been changed by the State from Useable to NU have taken potential good comps away from an already depleted pool available.

#### From the New Technology:

- The internet has become a vast (and FAST) resource for precise "on point" information for almost any imaginable topic. Tax Appeal businesses and companies are continually entering the new fertile marketplace
- Internet "how to" sites provide taxpayers a cliff-notes version of the appeal process. No longer does the municipality have the upper-hand when it comes to information on "how the process works"
- Like all good things *for free*... some information is good, some is lacking. A **particularly good website for free information** is published by Envoy Real Estate (from Bound Brook, NJ), known as NEW JERSEY TAX APPEAL NOW (web address = <u>nitaxappealnow.com</u>). This site goes into extensive detail on all aspects of the appeal process, and could be a source of information that you may choose to inform the public about
- However, even in good things the truth hurts... and some weaknesses exposed... (see screenshots #1 & 2)

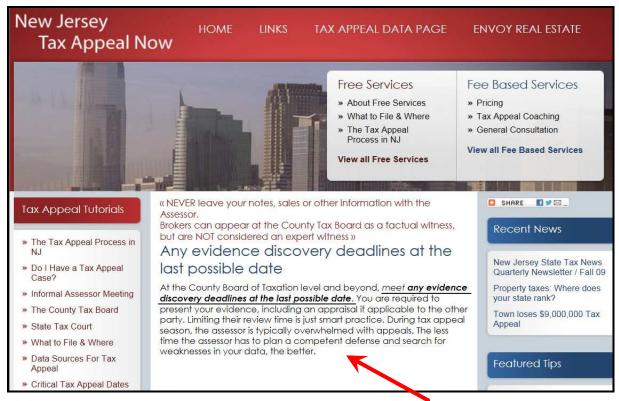
#### Screenshot #1 – from njtaxappealnow.com

#### **Cross Examining The Tax Assessor**

 The taxing district strategy will be to attack your expert and appraisal. Your attorney should view their task the same way. Force the assessor to discuss their case and reasoning. <u>Few</u> assessor's will have the time to prepare a cogent detailed case for every appeal. You need to press the advantage here.

The towns used to be viewed as having "unlimited resources" – but NOT NOW based on the volume of appeals filed

Screenshot #2 – from <u>njtaxappealnow.com</u>

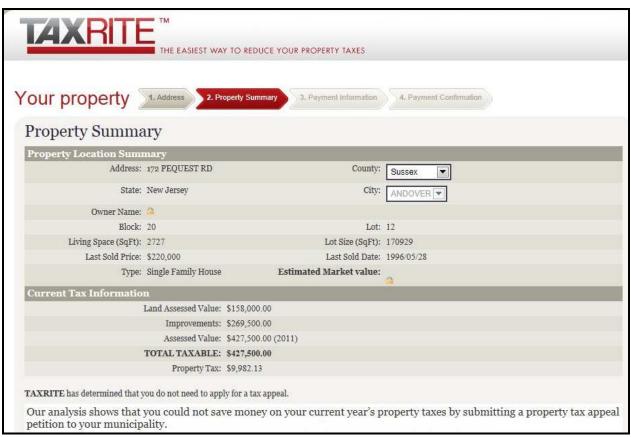


Ouch!!

- Ever since OPRA, an enormous amount of information relative to the assessment function has been considered "pubic information" and as such has been taken from local electronic storage and converted into OPEN SOURCE data available across the entire internet.
- Until recently the only 2 ways to file an appeal primarily involved:

- 1) Do it yourself a daunting task for the average homeowner (and like shooting fish in a barrel for the municipality oh how I miss those days…)
- 2) Hire an attorney or appraiser a costly option, robbed the deserving property owner of the full benefit of any reduction
- Now, Tax Appeal "Tools" are readily available to quickly inform a property owner of their
  assessment status with regard to Chapter 123, and what the valuation parameters would be
  for a successful appeal (see Screenshot #3 from TaxRite.com)
- Some tools actually go further than above by suggesting a course of action. To reach this "suggestion", there is an internally-calculated estimate of market value based on algorithms employed utilizing data that is not always readily apparent (*see Screenshot #4 & 5 from* laniertaxappeals.com)

**Screenshot** #3 – from **TaxRite.com** (pertaining to my home property)



(NOTE: I only provided a property address to this site – no personal estimate of value)

#### **Screenshot** #4 – from laniertaxappeals.com (pertaining to my same home property)



#### **Screenshot** #5 – from <u>laniertaxappeals.com</u> (pertaining to my same home property)



- The above 3 screenshots involving 2 separate websites illustrate how differently online Tax Appeal Companies may handle the same property (one says NO to an appeal the other suggests YES and implies savings of \$1,147/yr in taxes)
- New companies are "getting into the business" every day, especially considering the long protracted time period of the current recession and the impact it has had on real estate values (*see screenshot #6*)

Screenshot #6 – from onlinetaxappealservices.com (pertaining to a business venture)

## Online Tax Appeal Services



Home The Company Property Owner Services Tax Consultant Services Investor Opportunity

The founders are offering an investor the opportunity to become a partner in this venture. Development of the software is approaching completion, the business plan is solid, and the marketing plan is ready for execution. All that's needed is additional capital and this business is off and running. Investors interested in obtaining more information can complete the form below and submit it to the Company. You will receive login credentials that can be used to access the full business plan and the information needed to evaluate this investment opportunity.

• What does a property owner have to lose? Many online tax appeal sites offer a "no risk guarantee" to the property owner that reimburses them in the event an appeal they manage is "unsuccessful" (see screenshot #7)

#### **Screenshot** #7 – from onlinetaxappeal.com





## Changes in Technology have affected how appeals are prepared

A Case Study utilizing 3 of the most noticeable Online Tax Appeal Sites from the internet:

- 1. ValueAppeal.com
- 2. EasyTaxFix.com
- 3. TaxRite.com

NOTE: There has been some generic information shared among Assessor's on the AMANJ Blog, but most people involved in this aspect of our profession (Assessors, CTB personnel, Appraisers, Attorneys) don't really know SPECIFICALLY how these sites work. This is a brief overview of my findings after registering – or trying to register – on each one.

#### ValueAppeal.com

From the Puget Sound Business Journal :http://www.bizjournals.com/seattle/blog/techflash/2011/06/valueappeal-raises-16m-to-fund-growth.html

#### **FUNDING**

# ValueAppeal raises \$1.6M to expand tax appeal service

Puget Sound Business Journal by Greg Lamm, Staff Writer

Date: Wednesday, June 1, 2011, 7:05am PDT



Greg Lamm Staff Writer Email

Seattle startup <u>ValueAppeal</u> has raised an additional \$1.6 million from angel investors, founder and CEO <u>Charlie Walsh</u> said.

**ValueAppeal**, which provides home owners with an online property tax appeal service, raised \$1.5 million in 2010, also from the same angel investors.

Walsh said the company, <u>launched in 2009</u>, will use the funds to hire more people, expand its technology and market its services. Walsh said he was able to raise the most recent funds in less than three weeks.

ValueAppeal has 15 employees and is planning to move into larger space to accommodate its growth. Walsh said ValueAppeal has expanded rapidly in the past year, when it offered its customized reports in five counties in Washington, California and Nevada.

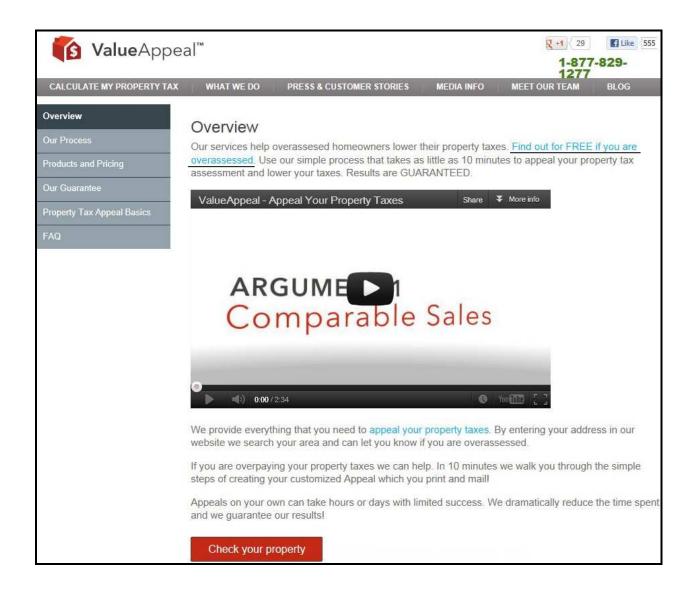
Today, the company's service is available in 80 percent of the nation's counties, including all major metro areas.

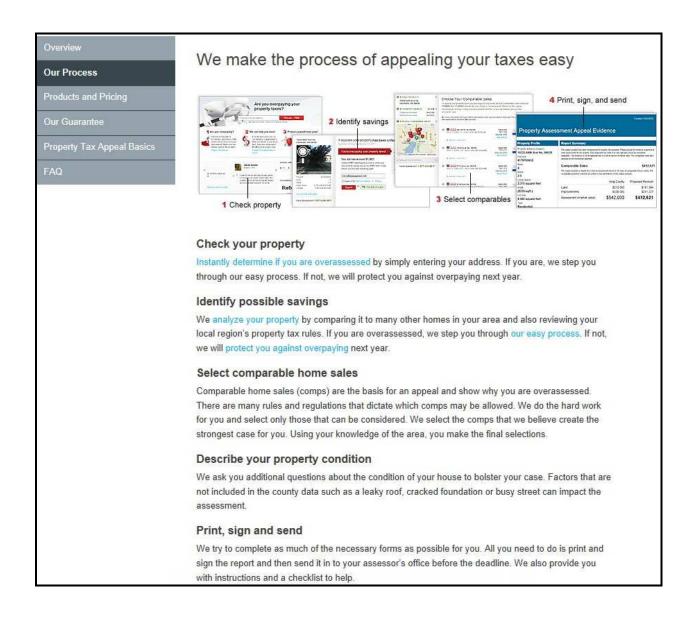
The company charges \$99 to create an appeal document, which includes a list of comparable properties that are supposed to reflect the true value of the home.

Walsh is so much confident in his company's technologies and algorithms that he offers a refund for any homeowner who doesn't gain a lower assessment after receiving a ValueAppeal report that indicates the homeowner's property is over assessed.

The company says that 80 percent of customers using ValueAppeal have successfully appealed their property taxes, resulting in an average tax savings of \$839.

• This site is user-friendly, and only requires a property address to get started. The next few screens provide an overview of their process:



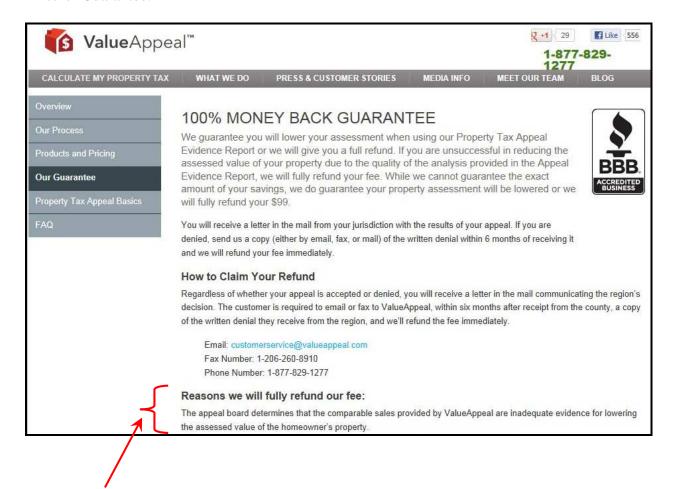


## It's like Tax Appeal on a Stick!

## The Cost:

3-Year Property Tax Protection We have you covered. For the next 3 years, we will monitor your property's assessment and will send you an alert each year if we think you are fairly assessed or overassessed. If you are overassessed, we give you 1 free Property Tax Appeal Evidence Report to lower your assessment will alert you to the key dates and deadlines. Learn more about Property Tax Protection	\$24.99	Protect yourself from overpaying in the future. We watch your assessment for you, and when we think you are overpaying, you have access to the necessary tools and expertise to file a successful appeal!
Property Tax Appeal Evidence Kit Save time and money with our Property Tax Appeal Evidence Kit. You benefit by getting everything you need to successfully lower your taxes including an Appeal Evidence Report, County Appeal Form, Success Checklist and more. Our property tax experts also provide help along the way. Cost: only \$99 with full money-back guarantee! Learn more about Property Tax Appeal Evidence Report	\$99 with 100% money back guarantee	Save time and money! We have everything you need in one place to quickly build a successful report.
Comp Research Tool Research your jurisdiction's comps in advance to understand their argument. This tool enables you to enter the comp's address and see relevant information about the property.	FREE	Gain an advantage with the Comp Research Tool by preparing in advance to secure a bigger reduction. You can tell the hearing Board why your comps are better.

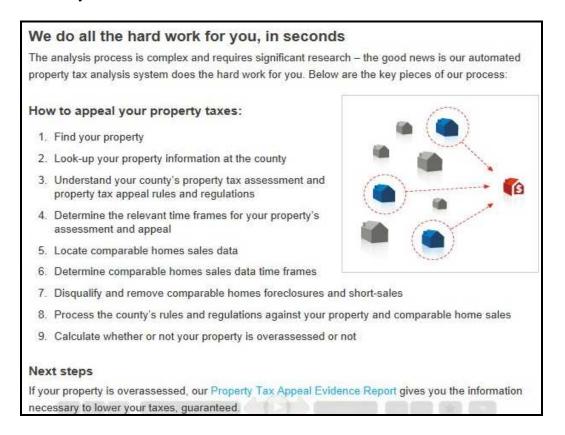
#### Another Guarantee:



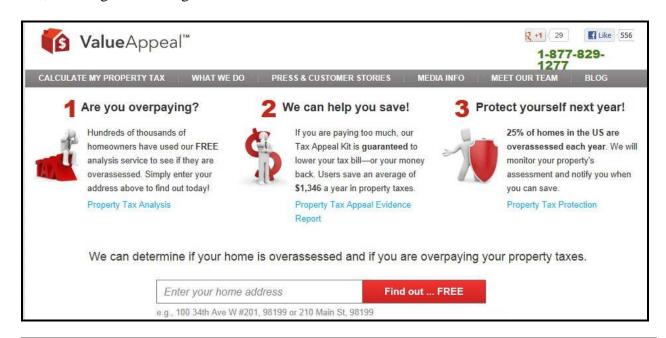
This is very important to understand for this site. When I tried to have this site evaluate my own property (see Pg 15) – they told me I didn't have a case this year. I believe the reason they told me that was because they could only provide 2 sales from their internal algorithm. This same situation was evident again on Pg 22 of this outline when I tried to "deselect" one of the 5 sales "provided" by the company. That screen shot shows how I was not allowed to proceed further unless I selected a fifth sale. In that instance, the company had only provided me with 5 sales to choose from, so I had to select all of them – regardless of comparability!

Based on their refund policy as pointed out above, it appears that the company is trying to ensure the greatest degree of possible success by forcing its users to present 5 sales during an appeal. That way there is a much better chance (?) of the petitioner getting a reduction – either from the Assessor trying to settle the matter, or the CTB – based on the tried and true "if you throw enough things at the wall eventually something is likely to stick" principle. From a business perspective, this practice would make it easier for the company to make their "GUARANTEE".

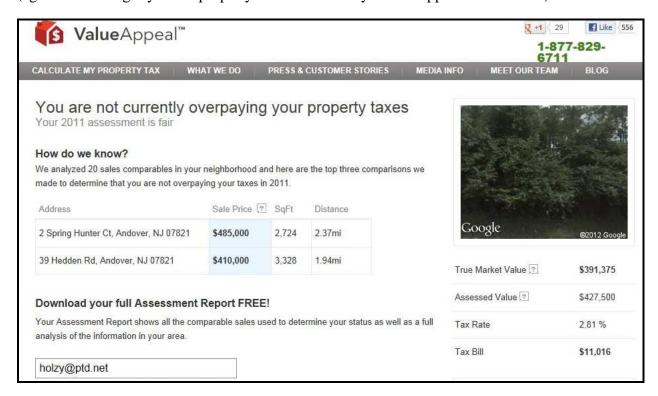
#### What they do...



#### OK, sounds good. Let's get started:

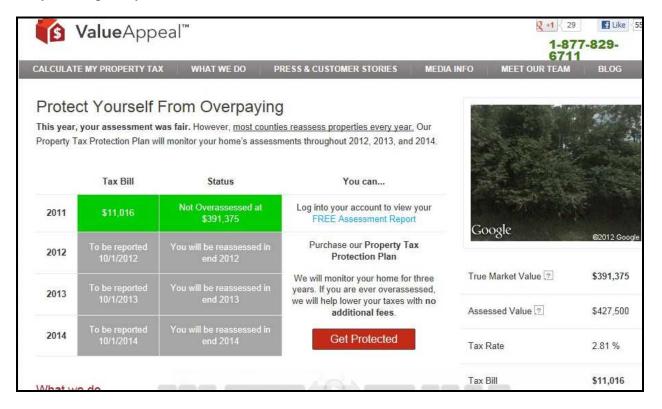


(again – checking my home property first to see if they feel an appeal is warranted)

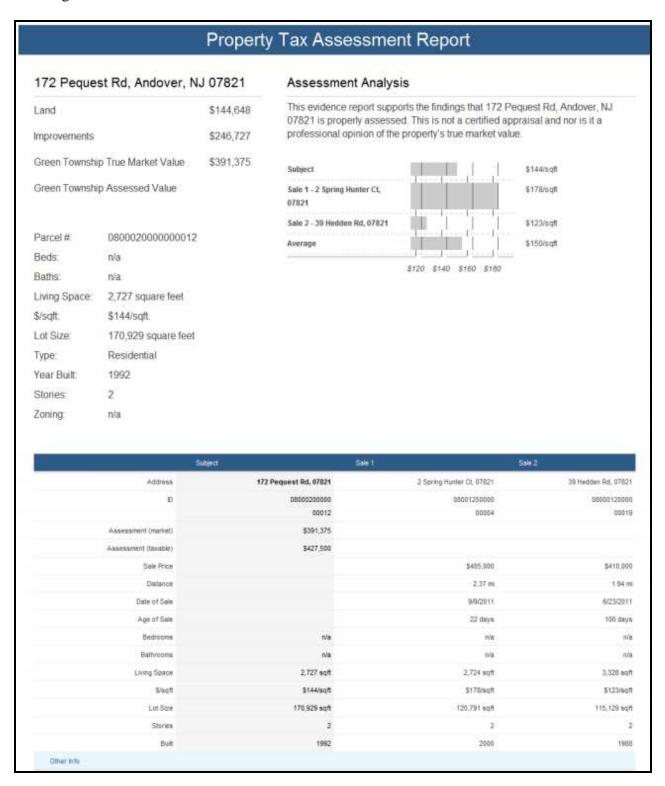


OK – better luck next year.

They'll "keep an eye out" for me (for a fee of course)

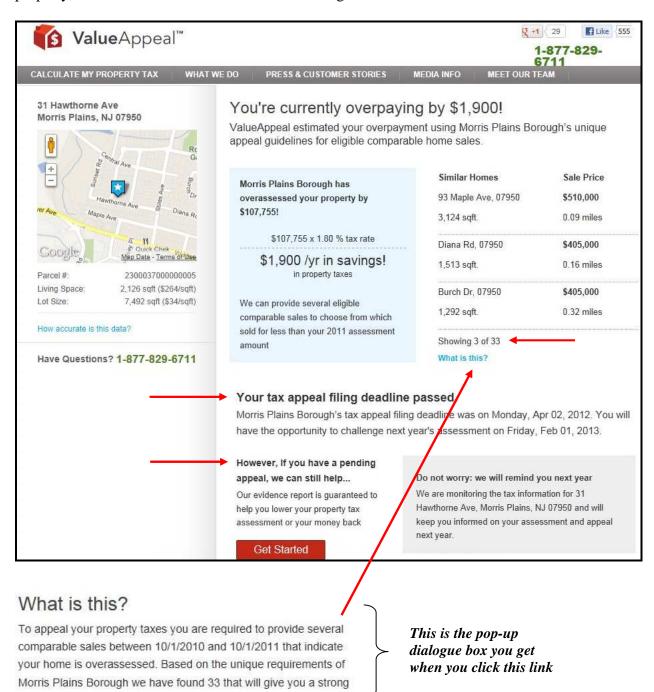


#### What I got for free:

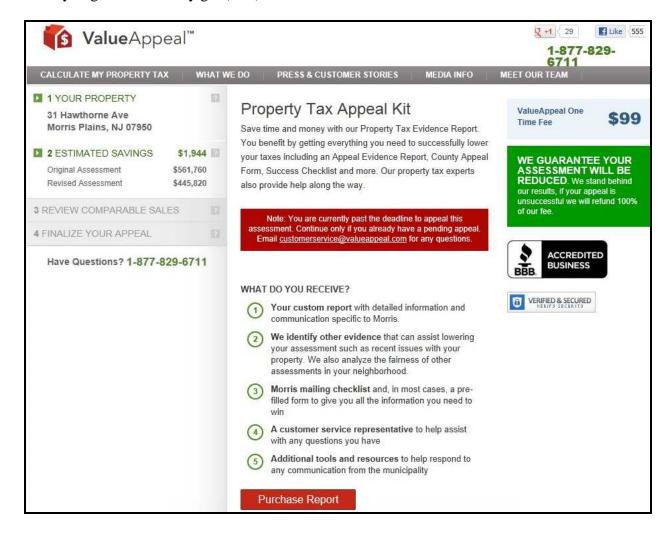


case

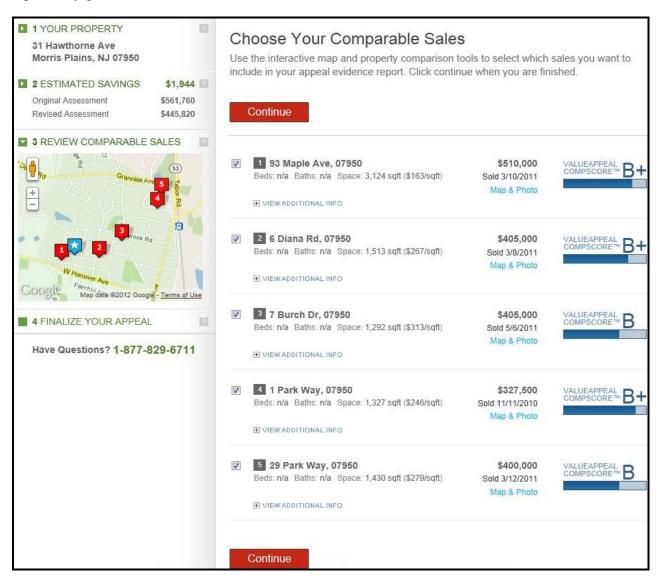
Now – let's try another property. The following is a real property that I had an appeal on in Morris Plains at the CTB for 2012. The property owner was one of 17 owners that utilized this service in the filing/preparation of their appeals this year. After inputing the address for this property, the "owner" would then see the following:



What you get.... what they get (cost)...



Now the start of their "internal" screening process. Despite the earlier claim that there were 33 sales found that would give you a "strong case", there were only 5 sales provided to choose from at this stage of their appeal preparation (all were automatically selected for inclusion in the output report they generate).



#### Review Your Selections

OPTIONAL: It can be helpful to see your comparables' characteristics side by side. Review your selections below to ensure that they are appropriate for your appeal or simply click continue.

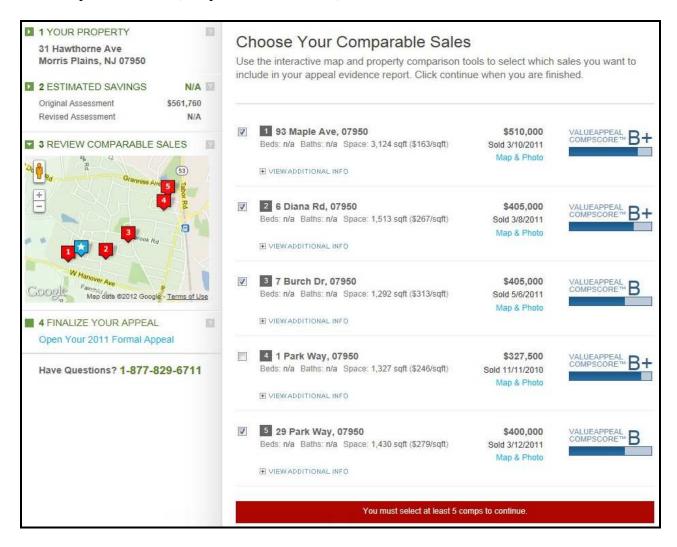
Previous

Continue

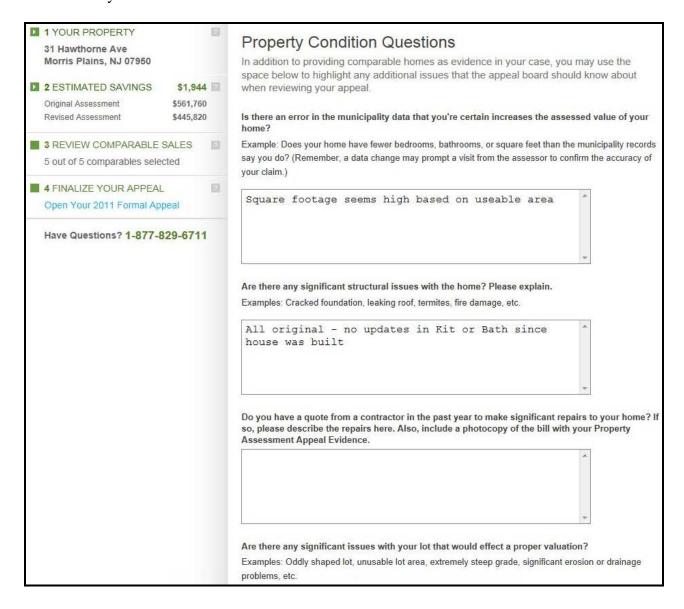
Comparable Sales (1 - 5 of 5)

ANALYSIS	Subject	Comp 1	Comp 2	Comp 3	Comp 4	Comp 5
Address	31 Hawthorne Ave, 07950	6 Diana Rd, 07950	7 Burch Dr, 07950	93 Maple Ave, 07950	29 Park Way, 07950	1 Park Way, 07950
ID	23000370000 00005	23000310001 00013	23000310001 000230009	23000390000 000330006	23000610000 00011	23000620000 00021
Assessment (market)	\$561,760					
Assessment (taxable)	\$522,100					
Sale Price		\$405,000	\$405,000	\$510,000	\$400,000	\$327,500
Distance		0.16 mi	0.32 mi	0.09 mi	0.7 mi	0.62 mi
Date of Sale		3/8/2011	5/6/2011	3/10/2011	3/12/2011	11/11/2010
Age of Sale		207 days	148 days	205 days	203 days	324 days
Bedrooms	n/a	n/a	n/a	n/a	n/a	n/a
Bathrooms	n/a	n/a	n/a	n/a	n/a	n/a
Living Space	2,126 sqft	1,513 sqft	1,292 sqft	3,124 sqft	1,430 sqft	1,327 sqft
\$/sqft	\$264/sqft	\$267/sqft	\$313/sqft	\$163/sqft	\$279/sqft	\$246/sqft
Lot Size	7,492 sqft	10,149 sqft	11,586 sqff	7,274 sqft	9,278 sqft	7,753 sqft
Stories	1	2	2	n/a	1	1
Built	1947	1950	1950	n/a	1924	1952
			Other Info			
Block	37	31.01	31.01	39	61	62
Lot	5	13	23.09	33.06	11	21
		REMOVE	REMOVE	REMOVE	REMOVE	REMOVE

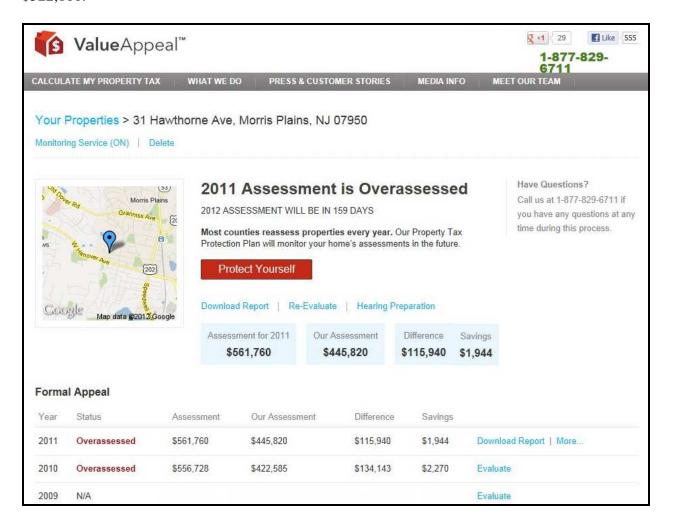
NOTE: When I tried to "deselect" one of the 5 comps – I got an error message (see bottom of screenshot) stating that I <u>must utilize 5 comps</u>. I could not proceed further until I re-selected the fifth comp for inclusion (comp #4 in this instance).



There is an opportunity to make certain comments about your property. There is no opportunity to individually "adjust" for anything brought up with these comments. They appear to be for inclusion only as an area "for additional consideration".

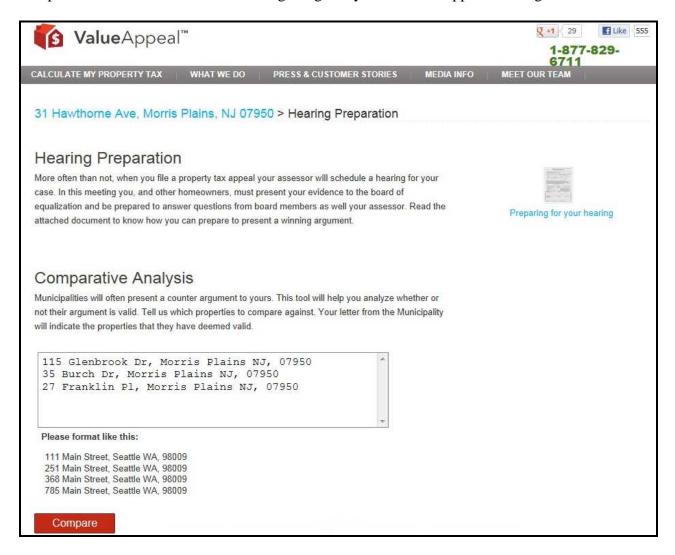


There is a Confusion of Terms: This site routinely refers to the property "assessment" based on the calculation of EQUALIZED VALUE. The actual 2012 assessment for this property is \$522,100.



From this screen, you can select "Download Report" to get the finished appeal form and supporting documents.

The provide their clients with advice on getting ready for the Tax Appeal Hearing:



I filled in the addresses for the 3 Comps that the municipality relied on in the appeal.

Help for the taxpayer's case – what they had to reveal about the muncipality's Comps

ANALYSIS	Subject	Assessor Comp 1	Assessor Comp 2	Assessor Comp 3
Address	31 Hawthorne Ave 07950	115 Glenbrook Rd 07950	35 Burch Dr 07950	27 Franklin Pl 07950
ID	2300037000000005	2300041000200006	23000310001000230020	2300063000000031
Assessment	\$561,760	\$422,745	\$402,517	\$441,252
Sales		SOLD \$440,000 (\$255/sqft) - 201 days - 3/14/2011	SOLD \$425,000 (\$255/sqft) - 1094 days - 10/2/2008	\$OLD \$515,000 (\$355/sqft) - 73 days after - 12/13/2011
			SOLD \$446,000 (\$267/sqft) - 48 days after - 11/18/2011	
			SOLD \$446,000 (\$267/sqft) - 67 days after - 12/7/2011	
Distance		0.19 mi	0.26 mi	0.58 m
Bedrooms	n/a	n/a	n/a	n/a
Bathrooms	n/a	n/a	n/a	n/a
Living Space	2,126 sqft	1,721 sqft	1,666 sqft	1,447 sqt
Lot Size	7,492 sqft	15,681 sqft	12,283 sqft	8,407 sq1
Stories	1	2	2	¥
Built	1947	1946 Other Info	1950	1910
Living Space	2,126	1,721	1,666	1,44
Lot Space	7492	15681	12283	840
Meadow Bluff Rd  Grannis Ave  Grannis Ave  Lentral Ave  Lentral Ave	Granniss Ave	Franklin pi  Morris  Plains  Glenbrook Ra	Assessor Comparables  1 115 Glenbrook Rd, 07950  2 35 Burch Dr, 07950  3 27 Franklin Pl, 07950  My Comps  My Comps	
Hanover Ave Maple Ave  Maple Ave  Colonia de la	Simon Memorial in	Acade		

PRINT ON LEGAL SIZE PAPER

## STEP-BY-STEP INSTRUCTIONS Submitting Your Property Tax Appeal

#### Morris County, NJ

#### SUBMITTING YOUR APPEAL

- 1. Print out all pages of your Custom Appeal Report. This include:
  - Step-By-Step Instructions
  - Three (3) copies of the Official "Petition of Appeal" form (Form
  - One (1) copy of your Property Assessment Appeal Evidence
- Review all three copies of your "Petition of Appeal" form (Form A-1).Information that is available has been pre-filled for you. Complete any questions/fields that have not been pre-filled.
  - · Near the upper right of the "Petition of Appeal," fill in a daytime telephone number where you can be reached.
  - . Near the bottom left of the "Petition of Appeal," sign and date the form where indicated.
  - Next: We will tell you where to send your application fee, and each petition. Follow the instructions below.
- 3. Make a check out to the "County Tax Administrator" for your county's filing fee. The amount of the check depends on the current assessed value of the property being appealed:
  - \$5 for assessed valuation less than \$150,000
  - \$25 for assessed value between \$150,000 and \$499,999
  - \$100 for assessed value between \$500,000 and \$999,999
  - \$150 for assessed value of \$1 million or more NOTE: A county's filing fee is non-refundable.

### DON'T MISS YOUR FILING DEADLINE!

Petitions must be recieved by the assessor no later than April 2nd, 2012.

#### IMPORTANT:

The "Petition for Appeal" forms must be printed on legal sized paper (81/2 by 14) per New Jersey regulations or it will be rejected!

4. Mail your filing fee check and One (1) copy of the "Petition of Appeal" form (A-1) to County Board of Taxation, at the address written below:

Morris County Board of Taxation PO Box 900 Morristown, NJ 07963

5. Mail (1) copy of the completed "Petition of Appeal" form (A-1) to the Clerk at the address listed below as soon as possible: Morris Plains Boro Clerk

531 Speedwell Ave

Morris Plains, NJ 07950

6. Mail (1) copy of the completed "Petition of Appeal" form (A-1) to the Assessor at the address listed below as soon as possible:

Morris Plains Boro Assessor 531 Speedwell Ave

Morris Plains, NJ 07950

# Submitting Your Property Tax Appeal

#### Morris County, NJ

 IMPORTANT: Be sure your appeal forms are RECEIVED before the deadline of April 2, 2012! To be sure your appeal is received, we recommend sending via certified mail.

Keep the other copy of your Property Assessment Appeal Evidence for your own records. If you have a hearing, you will want to bring this with you as it is your argument for a reduced assessment.

Note: Do NOT mail the Comparable Sales Report. Only mail the appeals form! You will use your sales report in the event that you have to attend a hearing.

#### About New Jersey Assessment Ratios (Average Ratios)

New Jersey uses an assessment ratio in order to relate your home's taxable value to current housing market conditions. For example, if your taxable value is \$100,000 and your municipality's assessment ratio is 75, your taxable value is currently 75% of what your house should sell for on the open market. In other words, a 75% assessment ratio with a taxable value of \$100,000 means your property is assessed for and should sell for about \$133,000 in the current market.

#### What Happens Next?

Once your appeal is received, it will be reviewed, and you may be contacted by the assessor. Oftentimes they will work to resolve your appeal at this early stage, while other times a hearing before the County Tax Board will be scheduled. It is strongly recommended that you attend this hearing. If you miss it or do not attend, the County Tax Board will typically dismiss the case "for lack of prosecution."

YOU MAY BE APPROACHED BY THE COUNTY IN A VARIETY OF WAYS ENCOURAGING YOU TO WITHDRAW OR GIVE UP ON YOUR APPEAL - DO NOT WITHDRAW YOUR APPEAL UNDER ANY CIRCUMSTANCES. YOU HAVE A GOOD CASE AND THEY WILL DO EVERYTHING THEY CAN TO DISCOURAGE YOU FROM PROCEEDING. IF YOU ARE CONTACTED BY THE COUNTY AND HAVE QUESTIONS, DO NOT HESITATE TO CALL AND WE WILL ASSIST YOU.

IMPORTANT: If the assessor contacts you regarding your appeal, you should request the list of the specific comps the assessor thinks support their original assessment of your property.

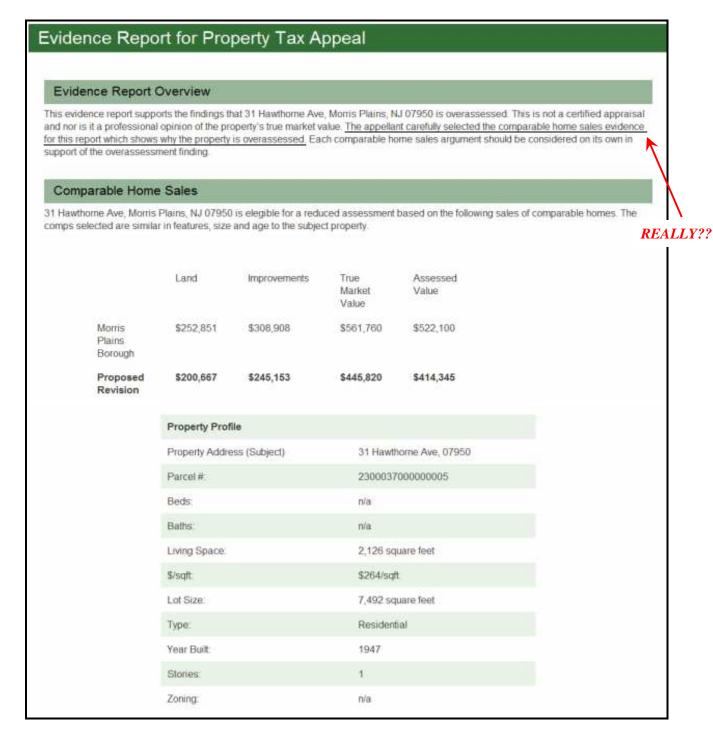
Once you receive this list of comps from the assessor:

- · Log in to your account
- . Click on the "Comparative Analysis" button
- Enter the address or parcel ID for each of the comps the assessor has provided to support their original assessment.

Our Comparative Analysis tool will analyze the assessor's comps and tell you the reasons why the assessor's comps are not as comparable to your property.

Print a copy of the Comparative Analysis results and take it with you to your appeal hearing. This Comparative Analysis, combined with your comparable sales evidence, is your script for making your case during the appeal hearing.

A-1 (7-10)	Marrie		PETITION OF APPEA		Appeal Number
	Morris		COUNTY BOARD OF	TAXATION	
Property Class	(2)			File	d cclc/Cush
		ett Lielakarine		Che	eked
NAME OF PETIT	TONER_SC	(Please tv	pe or print)	Noti Hea	ified
MAILING ADD	RESS 31 H		*155300 *1037130 //		nome No. : ( )
Morris Plains, N	500 200 500				holzy@ptd.net
BLOCK 37	1	OT 5	QUALIFIER		Let Size 7492
	AUGESTAL SE	110	Property Location	Salving Dien	
423	-	100			and judgment if different than above
	PEAL OF R	EAL PROPERTY V	ALUATION (SEE INS	TRUCTION SHEET	FOR FILING FEES AND DEADLINE DATE
TAX YEAR	558.03911		- 100		and a second
	NT ASSESS: s 235,000	MENI		QUESTED ASSE 5 186,499	SOMENT
			Land		
	s_287,099	-	Improveme	s 227,845	
Abatement	5 522 400	=	Abatement	s 414,345	
STATES	s 522,100		Total		
	e Price S_ Purchase		1.	x Court Pending	YES NO
OTHER REASO	N FOR APP	EAL: Comparab	le home sales she	ow that a lowe	er assessment is warranted.
		775.77 (Dix <del>13 1 - 77 1 )</del>	1936-1930-1-400-0-140		
Block/Lot/Qu		Property Loca Diana Rd		Sale Price 5,000	Sale/Deed Date 3/8/2011
2. 31.01 / 23.0	9 78	Burch Dr	§ 40	5,000	5/6/2011
3. 39 / 33.0	06 93	Maple Ave	<u>5</u> 51	0,000	3/10/2011
4. 61 / 11	29	Park Way	<u>s</u> 40	0,000	3/12/2011
5, 62 / 21	1	Park Way	<u>s</u> 32	7,500	11/11/2010
SECTION III A	PPEAL FO	R DENIAL OF: (See	Instruction #4, "Filin	ig Fees")	
=	roperty Tax I	Neduction Surviving Spouse or	5.	100% Disabled Surviving Spou Civil Union Par	
Veteran's/S	erviceperson'	s Surviving Civil Union s Surviving Domestic F		Domestic Parts	
_	355	Person Property Tax D	-	Farmland Asse	ssment Classification
4. Surviving S		(37 - 37)	- T	<b>-</b>	Exemption -Religious, Charitable, etc.
Surviving C	Civil Union Pa itizen/Disable		- L		
of Semor C	mizen Distible	u rerson	8.	(Specify)	Y LIE CTORE
MUNICIPALITY (Attach copy of De		N FOR DENIAL:			
	of the said				said assessment(s) to the correct, Farmland Assessment classification
			Scott Holz		
Date			P	etitioner or Attor	rney for Petitioner
0-	620		RTIFICATION OF S		St. L. & Marrie Diales Descript
	upon the ta	expayer, personally	or by regular mail o	certified mail,	he Clerk of Morris Plains Borough a copy of this appeal. I certify that the cent is willfully false, I am subject
A STATE OF THE PARTY OF THE PAR					
Date				£1	ature



There is an element of "putting words into your mouth" carried out by the company at this juncture as it pertains to comments in the Evidence Report Overview section above

This is their version of a Comp Sales Grid. However, based on their own directions this was seldom attached to anyone's petition of appeal. I noticed during the appeal hearings for Morris Plains that everyone with a Value Appeal filing seemed to be reading from something that neither I – nor the CTB – had possession of. This is was it was:

MALYSS	Subject	Comp 1	Core 2	Comp 3	Comp 4	Comp 5
Address	31 Hawthorne Ave, 67960	6 Diana Rd, 07900	7 Burch Dr. 67950	93 Maple Ave, 07950	29 Park Way, 07950	1 Park Way, 07950
0	23000370000	23000310001	23000310001	23000390008	23000610000	2500062000
	00005	00013	000230009	000330006	00011	00021
Assessment (market)	\$561,760					
Assessment (taxable)	\$522,100					
Sale Price		\$405,000	\$405,000	\$510,005	\$409,000	\$327,100
Distance		0.16 m	0.32 m	0.09 mi	0.7 ==	0.82 m
Date of Sale		3/8/2011	56/2011	3/19/2011	3/12/2011	11/11/2011
Age of Sale		207 days	148 days	205 days	203 days	324 days
Bedrooms	n/e	n/a	n/a	nta	1/0	10/0
Bathrooms	n/a	no	1/8	5/9	n/a	9/1
Living Space	2,126 kgH	1,513 mgft	1,292 agft	3,124 sqt	1,430 sqft	1,327 eqf
Short	\$264/sqft	\$267/eqft	\$313/eqff	\$163/wgfl	\$279/agft	\$246/wgf
Let Size	7,492 sqft	10.149 auff	11,586 egfl	7,274 eqft	9,278 agn	7,753 sq1
Stories	t	2	2	nia	1	17
Butt	1947	1950	1950	ys/in	1924	1952
Other into						
Block	37	31.01	31.01	39	81	6
Lot	5	13	23.09	33.00	11	2

Lastly, this was the data for "additional consideration" entered earlier during the setup phase. The data below is just my own "made-up" notes to populate the various question fields:

Is there an error in the municipality data that you're certain increases the assessed value of your home?

Square footage seems high based on useable area

Are there any significant structural issues with the home? Please explain.

All original - no updates in Kit or Bath since house was built

Are there any significant issues with your lot that would effect a proper valuation?

Neighbor's property always drains onto my front yard

Are there any other external factors that would effect the value of your home?

Busy street

#### Other

I am one of the smallest houses in my neighborhood.

## How to Prepare for Your Appeal Hearing

#### Know Your Comps!

Still part of the Value Appeal package. This is generally good advice for the property owner

It is up to you to prove the assessment is unreasonable and to suggest a more reasonable value. You have selected the comps that prove your case. Remember, as the petitioner you are asking the hearing board to lower your assessed value based on what comparable homes sold for during the assessment period.

You have the best chance of winning when you are familiar with your comps and their details. To know your comps we recommend:

- Study your comps be prepared to show that the comps are close in distance to your home, are similar in size and features, and have sold for less than your current assessment
- Drive by your comps this shows the Assessor you are serious and know your stuff
- Request the Assessor's comps in advance get their comps, log in to your account and enter those in the Comparative Analysis tool
- Drive by the Assessor's comps if you have the Assessor's comps, go by so you can talk about them at your hearing
- Look up your comps on the Assessor's site this strengthens your argument because you can say you used and included their resources in your analysis

Here is what one customer who had her assessment lowered said: "I also felt more prepared because I took the time to actually go see the comparables, and when they asked 'Had I personally seen the comps?' I could answer yes and discuss the differences."

#### Show Up

- Arrive early and dress respectfully
- Treat the Assessor, attorney for the Assessor, and the Board with respect

#### Present Your Data

Stick to the data. You have taken the time to select valid, credible comps. You have studied the
comps. You have visited the comps. You want them to be considered to lower your
assessment. Don't present trivial or nonessential material just because you have it. Don't base
your appeal on personal judgments of your friend in the real estate business. Refrain from
starting any sentence with "My friend the real estate agent thinks that..." You must rely on facts
only.

- Remain calm. Remember the Appeal Board members didn't create the system and they can't
  change it. Don't attack the tax Assessors or the tax system. This is not the time for philosophy or
  politics.
- Keep your testimony simple and to the point. You can practice using the template below for
  explaining why your comps should be considered and how you came up with a lower value:

"As indicated on my application, the value I am requesting, your revised amount, is supported by the sales listed on my form. I have visited all these homes and find them to be a good representation of the value I am requesting. I have also looked into the comps the Assessor has provided and they are not a good representation of the value of my home. My comps provide a strong value range between <u>\$ amount of the lowest comp sale price and the highest comp sale price</u> and are all within 1 mile of my house."

"To further illustrate, the sales price per sq. ft. of my comparable sales are between <u>lowest</u>
<u>S/sq. ft. and highest S/sq. ft.</u> The value I am requesting is <u>S/sq.ft.</u> which falls in the range of
my comparable sales. I determined <u>S/sq.ft.</u> by taking the average of the comparable sales'
sq. footage and making a slight adjustment because of property differences (lot size,
number of bedrooms/bathrooms, age, etc.)"

"So, in light of this evidence presented to you, I am requesting my value be adjusted to your revised amount."

- Be firm but polite. You have good data and it should be considered accordingly! Sometimes
  the assessor may try and question the data. Make sure you request they look at each comp and
  say you looked at these comps on their own site. If for some reason they don't like one of your
  comps, make sure they look at and consider the others.
- National housing market is not relevant. You may include a statement in your appeal on how
  recent changes in your immediate neighborhood may have affected your assessment. (A school
  closure, loss of a major local employer, etc.) However, don't base your appeal on national or
  even regional economic conditions you hear about on the news at night.
- Do not refer to ValueAppeal. Make this your case. You have done your research using publically available data.

  What?
- Do not call your evidence an appraisal. Appraisals are based on the market value of homes and
  do not need to follow the rules of an Assessor. Your report is not an appraisal but is the
  comparable homes sales evidence that supports your home being overassessed.

**NOTE:** This is all generally good coaching – but definitely helps to put words into the taxpayer's mouth. However, check out the  $2^{nd}$  to last bullet point. This make the taxpayer's testimony very misleading, and in my opinion "unethical".

Photographs of the Subject property, and the 5 comps as "selected" by Value Appeal. These pictures were contained in the Assessor's database, and were NOT part of the Value Appeal packet. They are provided now in order to illustrate **the most glaring weakness with this service**: the *LACK OF STYLE IDENTIFICATION ON THE BUILDINGS*. The subject is a colonial; the comps selected include 3 Capes, 1 Ranch, & 1 Colonial.





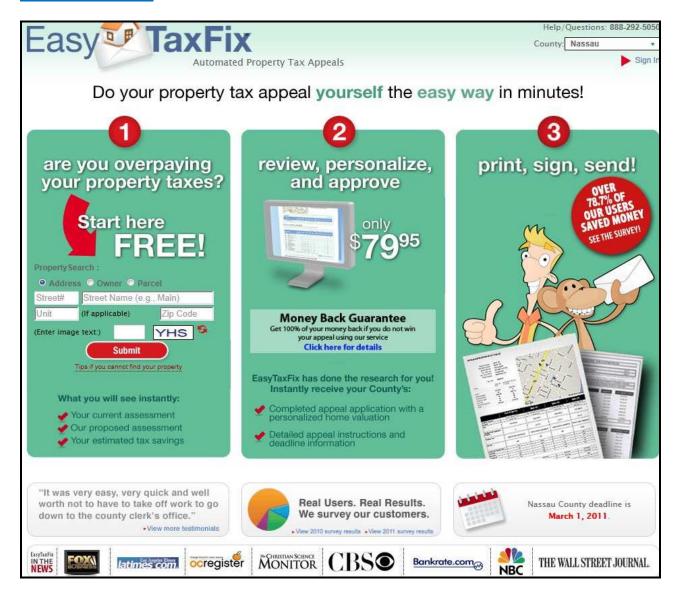








### EasyTaxFix.com



#### How they do it:

## Our Valuation Methodology

#### What is the goal here?

The goal is to get to the lowest defendable valuation of your property because your taxes are calculated based on this assessment.

#### What is your valuation methodology?

Many counties publish a recommended approach to this valuation. We are using it if they have provided a suggested methodology!

How do we select the three comparable properties we base your estimated tax savings on? We use an algorithm that selects properties geographically and physically similar to yours and sold during the applicable valuation period.

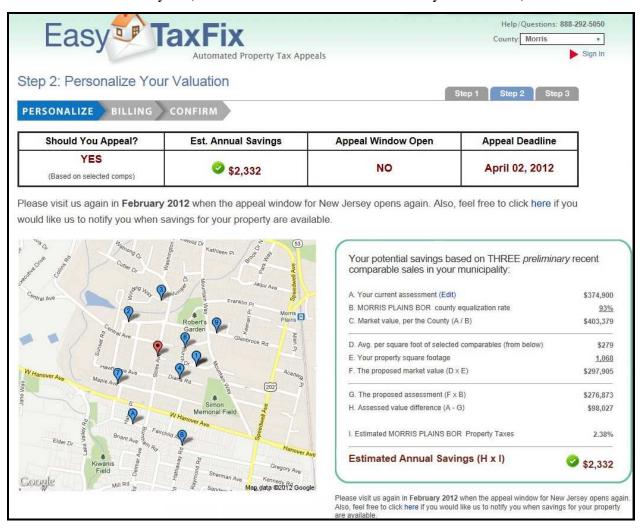
#### Can I just use sites like Zillow, HomeValues or Trulia to get comps?

These sites offer comparable properties, but they may not fall into the appropriate time period required for your valuation.

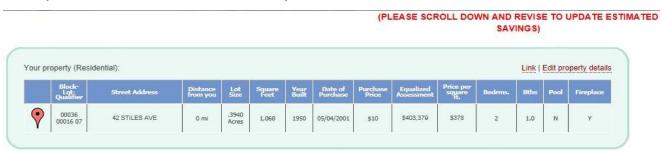
#### What are the "adjustments"?

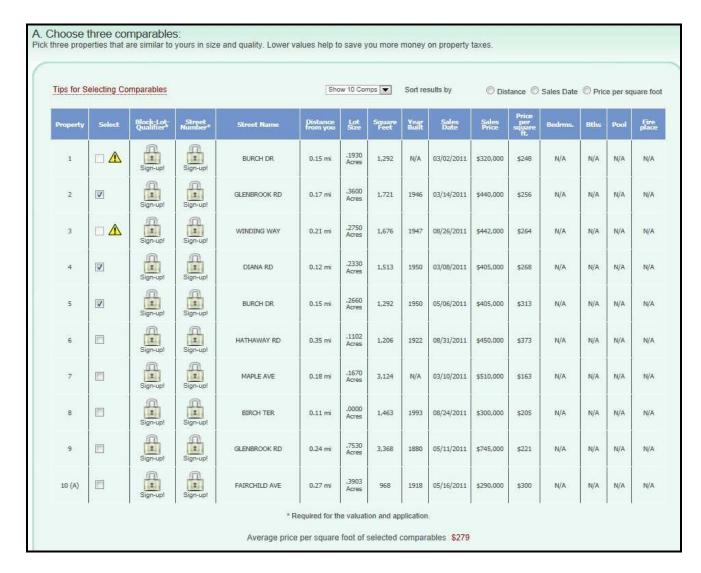
The "adjustments are consistent with typical adjustments made by Assessment Review Commission appraisers. They are not binding on either you or the County. You can override them.

This site would not allow me to "file an appeal" at this time. It was aware that the appeal deadline had passed, and it did not give me any opportunity to prepare an appeal form – stating that I needed to wait till next year (however the website referred to next year as 2012?).



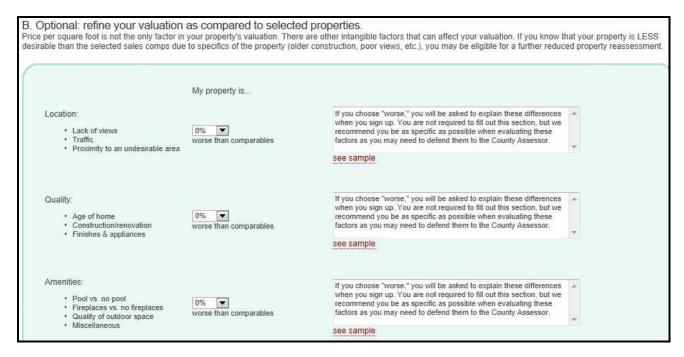
I could however look at information that would have been "utilized", had I been allowed to file an appeal late – beginning with the Subject Property (another appeal from Morris Plains – that actually utilized this exact service in a timely manner):

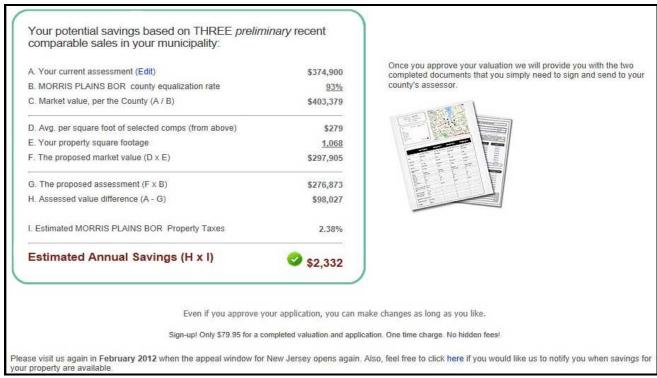




The program did initally pre-select 3 Comps – and presumabley utilized them to arrive at their indicated "value" based on a simple averaging of the Sale Price per SF.

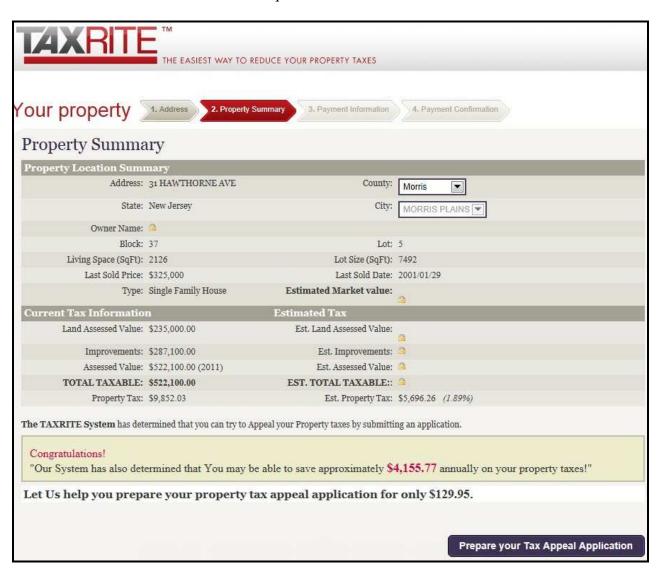
Limited adjustments can be made in this program – but *only downward*, and no more than 3% for each category (in ½ % increments). These adjustments are then used to adjust the AVERAGE SP/SF of the 3 comps chosen. **This program only allows you to choose 3 comps**.





#### **TaxRite.com**

I utilzed the same Subject Property when trying out this service that I did with the ValueAppeal website. The initial results however are quite different:

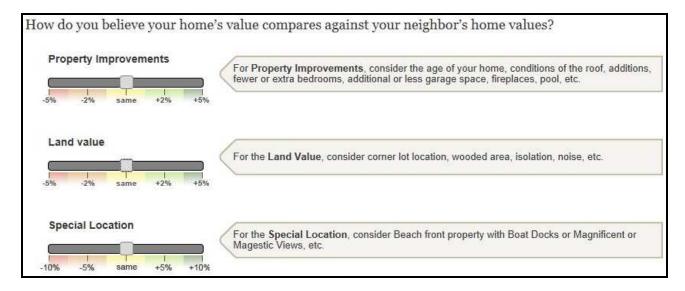


- TaxRite feels this property is overpaying in Taxes by \$4,155
- ValueAppeal felt this same property was overpaying by \$1,900

This company was willing to let me file an appeal now– regardless of the deadline timing. After signing up, it's Comp selection time:

Comparables ALL? Based on		on what cr	what criteria?										
Here is	a summary of all comparabl	e properties, <b>please</b>	select a mini	ESTMATED MARKET VALUE:	TAX ASSESSED VALUE:	LIVING SPACE (SQFI):	LOT SIZE (SQFT):	LAST SOLD PRICE:	LAST SOLD DATE:	les:	LOT:	BEDS:	RATHS:
П	17 HAWTHORNE AVE, MOR	RIS PLAINS	0.06	\$305,000	\$367,900	1311	7492	\$305,000	2011/12/09	36	5	N/A	N/A
同	20 HAWTHORNE AVE, MORRIS PLAINS		0.07	\$320,000	\$371,200	1283	6490	\$320,000	2011/11/09	35	41	N/A	N/A
同	82 MAPLE AVE, MORRIS PLAINS		0.09	\$420,000	\$472,100	2093	5619	\$420,000	2011/12/28	39	5	N/A	N/A
Ē	38 CENTRAL AVE, MORRIS PLAINS		0.1	\$375,000	\$392,000	1428	8102	\$375,000	2012/03/19	38	19	N/A	N/A
同	90 IRONDALE RD, MORRIS	PLAINS	0.22	\$271,345	\$336,400	2082	9761	\$271,345	2012/03/27	1601	4	N/A	N/A
同	40 WINDING WAY, MORRIS	PLAINS	0.26	\$480,000	\$466,200	2288	13764	\$480,000	2012/01/05	41.02	27	N/A	N/A
Ē	71 W HANOVER AVE, MORRIS PLAINS		0.27	\$320,000	\$337,100	1536	7230	\$320,000	2012/04/25	33	2	N/A	N/A
同	32 CUTLER DR, MORRIS PL	AINS	0.39	\$555,000	\$557,700	2467	19384	\$555,000	2012/06/15	56.01	8	N/A	N/A

Then adjustment time (Note that adjustments can go UP or DOWN, but only by 5% max):



#### And now to the finish line:





This is the FINAL PRODUCT: The TaxRite Appeal Kit (using 5 Comps)

#### ROSS TIMOTHY J / ROSS BERNADETTE P 31 HAWTHORNE AVE MORRIS PLAINS, NJ 07950

August 26, 2012

Tax Assessor Department

Attention

Morris County Board of Taxation 10 Court Street Morristown, NJ 07960 Tel: (973) 285-6707

Dear Ladies/Gentlemen:

I would like to request a formal assessment review of the residential property located at:

#### Address:

31 HAWTHORNE AVE MORRIS PLAINS, NJ 07950

Parcel No: 23-00037-0000-00005

Based on this application of appeal and the comparables sales data attached, I am requesting a reduction of my Tax Assessed Value:

Tax Assessment Value is \$522,100.00 as of (2011)

Comparable sales data indicates a value of \$325,058.67

If the Tax Assessor disagrees with my requested to lower my property's assessed value, and has comparable sales to support a higher value, I have included a self-addressed stamped envelope so I can be provided with the addresses of those comparable sales as well as a copy of my property's Record Card prior to a formal hearing.

If you require additional information or clarification, please don't hesitate to contact me. Thank you for your attention in this matter.

Sincerely,	
Scott Holzhauer	
Dhana	

Enclosures: Application for Appeal of Property Tax Assessment, Comparable Sales Data Table, Self-addressed stamped envelope.

## Comparables

Here is a summary of all comparable properties used to calculate the present market value of 31 HAWTHORNE AVE, MORRIS PLAINS, NJ 07950:

Address	Dist.	South	Lot Sine (Buff)	Last Sold Price	Land Scote Date	Bluck	ant.	Barda	Battle
IZ NAPLE AVE, MORRIS PLANS	0.09	2093	5519	\$470,000	2011/12/26	39	5	NA	NA
38 CENTRAL AVE, MORRIS PLANS	0.1	1428	8100	\$375,000	2012/00/19	30	19	N/A	108
REPRONONALE HID, MORRIS PLANS	0.22	2062	9761	\$271,345	2012/03/27	1801	4)	NA	AUA
IO WINDING WAY, MORRIS PLAINS	0.26	2288	13764	\$480,000	2012/01/05	41.02	27	NA	NA
SI CUTLER DR, MORRIS PLANS	0.39	2467	19384	\$555,000	2012/06/15	56.01	080	NA:	1966

(Now only using 3 sales – see how the value automatically adjusts based on the averaging)

#### ROSS TIMOTHY J / ROSS BERNADETTE P 31 HAWTHORNE AVE MORRIS PLAINS, NJ 07950

August 26, 2012

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Morris County Board of Taxation 10 Court Street Morristown, NJ 07960 Tel: (973) 285-6707

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Address:

31 HAWTHORNE AVE MORRIS PLAINS, NJ 07950

Parcel No: 23-00037-0000-00005

Based on this application of appeal and the comparables sales data attached, I am requesting a reduction of my Tax Assessed Value:

Tax Assessment Value is \$522,100.00 as of (2011)

Comparable sales data indicates a value of \$301,868.66

If the Tax Assessor disagrees with my requested to lower my property's assessed value, and has comparable sales to support a higher value, I have included a self-addressed stamped envelope so I can be provided with the addresses of those comparable sales as well as a copy of my property's Record Card prior to a formal hearing.

If you require additional information or clarification, please don't hesitate to contact me. Thank you for your attention in this matter.

Sincerely,	
Scott Holzhauer	
Phone:	

Enclosures: Application for Appeal of Property Tax Assessment, Comparable Sales Data Table, Self-addressed stamped envelope.

# Comparables

Here is a summary of all comparable properties used to calculate the present market value of 31 HAWTHORNE AVE, MORRIS PLAINS, NJ 07950:

Admin	Clat- (miles)	Links Space (SqFt	Lat Size Bafil	Leer Sold Price	Law Sold Date	ten	Ler		Bern
90 INDIVIDALE RD, NORRIS PLAINS	0.22	2082	9761	\$271,345	2012/00/27	1601		NA	N/A
40 WINDING WAY, MORRIS PLAINS	0.26	2288	13764	\$480,000	2012/01/05	41.02	27	N/A	NA
32 CUTLER DR, MORRIS PLANS	0.39	2467	19384	\$555,000	2012/06/15	96.01		N/A	NA

(Note the much more "cooperative" instructions included than with Value Appeal)

#### Instructions to File Your Tax Assessment Appeal

Checklist boxes - Check off each box to ensure you haven't missed anything!

- Please review and fill out all forms as completely as possible. Use black or dark blue ink, not pencil. This form will be photocopied, so legibility is very important. TAXRITE will fill in available data on the official appeal petition/form however it is the responsibility of the applicant to complete any missing information. IT IS THE RESPONSILBITY OF THE PROPERTY OWNER THAT THIS FORM IS FILLED OUT TO YOUR BEST "BELIEF AND KNOWLEDGE" BEFORE SIGNING.
- Be sure to give your correct mailing address and telephone number so that you can be notified of hearings and decisions. The county tax appeal board must give you reasonable notice of the date and hour of a hearing.
- If additional space is needed, use a separate sheet of paper and attach it to the application. Please show the number of pages you are attaching.
- pSIGN AND DATE the "APPLICATION". Signing this document is a statement that the information you have provided is true and correct to the best of your belief and knowledge. MAKE COPIES of the Application for all "interested parties". FOLLOW INSTRUCTIONS as to who receives copies of the appeal application. Some authorities require that a copy be sent to the municipal assessor and clerk as well as the County Board of Appeals. A copy of your appeal form should be retained by you after the appeal form has been signed and dated at the time you file your appeal. It will be necessary to show this copy if questions should arise as to the timeliness of filing, or whether a specific property has been appealed.
- n Make sure that all required fees have been included, if required (Please check the website of your local tax assessor for this information). A TAX ASSESSMENT APPEAL CANNOT BE FILED WITHOUT THE FEE OR AN APPLICATION TO WAIVE OR DEFER THE FEE. Include with your application a check or money order for the fee or an Application for Waiver or Deferral of Fees.

please enclosed the following in the mailing to the Tax Assessor:

- A. Formal Appeal Request Letter
- B. Application for Appeal of Property Tax
- C. Comparable Sales Data Table
- D. Self-addressed stamped envelope
- DTo ensure your application is received, it is the recommendation of TAXRITE that you mail this application via Certified Mail with return receipt requested along with a self-addressed stamped envelope for the return of a copy of your processed application for your records.
- Even though there is an appeal pending, you must pay all taxes by the due dates or penalty and interest will be charged. Should you be successful in your appeal, any overpayment in taxes will be refunded to you as soon as procedurally possible.
- Por additional regarding real property assessment information and forms please go to the website of your local tax assessor.

### Homeowners Guide to Tax Assessment Appeals

#### Last Minute Guide for Presenting Your Case

Again – pretty fair advice from this company

So you've filed an appeal of your property assessment. Your potential for success will increase if you are prepared and can keep calm while dealing with an emotional issue like the value of your property.

#### Informal Appeal

The first step should be to contact the assessor's office and ask to review the data and information regarding the property characteristics they are using to value your property. Corrections to erroneous assessment because of factual errors can generally be brought to the attention of the local assessor's office at any time. These factual errors are the result of being able to verify the correct size, location, or existence of a property characteristic. For example, if your home has 1,424 square feet (sq. ft.) of gross living area (GLA) and the local assessor's office is using 1,710 sq. ft. of GLA when they determine your assessment, there may be an error in the assessment that can be corrected. We have used GLA size as an example of a factual error in property characteristics that can have an affect on an assessment. Other factual errors in property characteristics include, but are certainly not limited to:

- · Correct lot, parcel or acreage size
- · Number of bathrooms
- Number of fireplaces
- Correct size and number of garages, decks, patios and other features
- · Basement size and how much may be finished basement area
- · Year built or remodeled
- · Zoning or land use restrictions

Calling an erroneous assessment to the assessor's attention early in the year may result in a correction without using the formal appeal process. Don't accuse them of making an error or purposefully causing you to have a high assessment. Be an investigator, not an accuser.

**Note**: Some chief county assessment officers require a written complaint form and may have rules regarding hearings and evidence.

If you find a correction which results in a reduction in your assessment, you may not have to go to a formal appear hearing.

If you decide to withdraw your appeal, do so as soon as you have made this decision. Withdrawing your appeal at least three days before the scheduled hearing date would be courteous. If you do not find any mistakes in the assessor's information, you should prepare yourself for the formal appeal hearings.

#### Tax Appeal Hearing

Keep in mind that the purpose of the hearing is to resolve the dispute between you and the assessor. While the hearings do not use the formal rules of evidence followed by courts, any evidence you present must be appropriate and meaningful in order to be admissible. To help ease any last minute anxieties, what follows are several tips on presenting your case and general conduct before the appeal board.

- Dress for success â€" Dress neat and clean. You want to be a good representative of your position. Common dress is business or business casual.
- Get to the meeting early and observe the proceedings. When you first arrive, check in with the Clerk or whoever
  is responsible for managing the agenda. Give that person your name and property address. Almost all appeal
  hearings are open meetings, that is to say they are open to the general public. It may be to your advance to sit in
  on one or two cases to learn how the board handles their cases.
- Once introduced by the appeal board clerk or chairperson, follow the guidance given to you. For example, if the board chairperson says that they will hear any background from the assessor's office first, don't challenge the way the case is being heard. You'll get your allotted time.
- If you are not certain of the identification of the attendees at the hearing, ask. The assessor and his or her staff are generally invited to be present by the appeal board. The assessor does not have voting rights or influence

over the appeal board. Generally, the appeal board decides to what degree the assessors are involved in the case.

- Be prepared and organized. When it is time to present the materials you prepared for your case, refer to your exhibits by name, page number, and if using a spreadsheet or columned chart, by line and column number. If you do have a lengthy submission or you'll be referring to attachments or exhibits, number the pages so that you can easily refer the appeal board members to the page you wish them to focus on. You are usually only allowed a specific period of time to make your case, so don't use it up shuffling pages and trying to get organized. For example, you could refer to your exhibit labeled "Comparable Assessments and Sales Grid" and direct the appeal board members to the sale price of comparable number one shown on line 1, column 9. You don't want to be too formal or legal sounding, but you want to be sure that your presentation is easy to follow.
- Typically, don't discuss tax amounts, expect in the context of the assessed value. Neither the appeal board nor
  the assessment office sets the tax rate or have final approval over how property is taxed. They only have the
  ability to adjust and correct assessed values. Try to stay focused on equitable assessments that reflect the market
  value or defined value for assessment purposes required in your state.
- Uniformity of assessment doesn't mean that the assessment for your property goes up or down the same
  percentage as everyone else. Uniformity of assessment means that all assessments are at the same level of
  assessed value to estimated market value. For example, if your state requires that assessments be at 100% of
  estimated market value, your properties and others valued by the assessor will be at 100% of estimated market
  value. Your property may need to increase a higher percentage amount in order to get it to 100% of market value
  than your neighbor's property, but they are still uniformly assessed.
- The valuation of real estate is not an exact science. It is generally expected that if two professional real estate appraisers are within 5% of each others estimates of market value for a residential property, this is reasonable. This variation can be as much as 10% for unique properties and certain commercial and industrial properties. So don't expect the appeal board to adjust your assessment because you can show that it is 1% higher than it should be according to your evidence.
- Don't criticize the assessment office for not having made a personal visit to you property recently. Most local government budgets do not provide sufficient funds for assessment staffing that would provide inspection services on an annual or frequent basis. Assessors are notified of most actions taken that relate to property valuation. For example, if you apply for a building permit, the assessment office is notified. The same is true if your property is somehow unfit for occupancy. But keep in mind that these actions have to be part of the local government records. If you had a termite inspector out last fall that told you needed to replace most of the supporting members in the first floor of your house, the assessor would not know this unless you went forward with the project and were issued a building permit for the repairs.
- Don't overload the appeal board with too many comparable assessments or sales to support your position. More
  is not necessarily better. Three (most common) to five of the most comparable properties is typically sufficient.
  Think of good resume writing guidelines. If you send too lengthy a resume to a potential employer it may not be
  read as thoroughly as one that is short and to the point.

#### FAQ during your Tax Appeal Hearing

Q: Once I have filed my appeal, is there anyway I can settle my case prior to my hearing?
A: Yes, it is possible. If you contact your Assessor after you filed your appeal you may be able to reach an agreement on a reduced assessment. If you do reach agreement, the Assessor will prepare a Stipulated Settlement form. This form is signed by you and the assessor, who then forwards it to the Tax Board for final review. If the Tax Board agrees to the settlement, it will issue you a Memorandum of Judgment and you will not have to appear for your hearing.

Q: Do I personally have to attend my appeal hearing or can I send an authorized representative?
A: Yes. Appeals hearings are not as formal as a court of law. You are not required to have an attorney or an agent represent you. However, you, as the applicant, must personally attend the hearing or be represented by someone thoroughly familiar with the facts of your appeal. If a representative attends on your behalf, you may be required to provide written authorization prior to the hearing. Check with the clerk of your appeals board. Your attorney is not required to have written authorization.

A wife may appear for her husband, or vice versa, and sons or daughters may appear for parents, or vice versa. Failure of you or your agent to appear may result in the denial of your application. An appeals board has the ability to reconsider the denial of your application if you show good cause for your failure to appear, and file a written request for reconsideration by a board-established deadline. Contact the clerk of your appeals board.

#### Q: What kind of information should I present at the hearing?

A: Each party should be prepared to present everything they wish the Board to consider before rendering its decision. Pictures, maps, appraisals, copies of relevant communications or other documents may be offered as exhibits. Personal testimony or that of witnesses may be offered into evidence. For property tax appeals, information on comparable sales such as sale price, date of sale, and property characteristics is helpful for many valuation disputes. New information is allowed and the parties are responsible for presenting any old information.

#### Q: Can I get information from the other side before the hearing?

A: Yes. The formal process is called discovery and parties will receive further information on discovery with the acknowledgment letter discussed above. There are specific time limits for filing a request for discovery. All formal discoveries must be requested in writing and granted by the Board. Informal communication with other parties is permitted at anytime.

Q: At my appeals hearing, is it my responsibility to prove that the county assessor's value is not correct?
A: You should be prepared to present evidence to prove that the value you are requesting is correct. The burden of proof lies with the assessor's office to establish that their opinion of value is correct under the following:

Appeals of owner-occupied single-family dwellings

 Appeals of your property's assessed value when the assessor enrolled a value different from your purchase price (if you filed a change in ownership statement timely), and

 Escape assessments (if you filed a change in ownership statement or a building permit) In all other situations, the applicant has the burden of proving that the property has not been correctly assessed

In all other situations, the applicant has the burden of proving that the property has not been correctly assessed and must be the first to present the evidence at the hearing.

Q: What do I need to do to prepare for my hearing?

A: In preparation for your hearing, you will need to collect and organize the evidence you plan to present to the hearing officer or appeals board. The evidence must support your opinion of the 'fair market value' of the property covered by your application. You should review your information and data to get a better understanding of how to prepare for your hearing. At the hearing, you and the county assessor will be given an opportunity to present factual evidence to substantiate your opinions of value. You and the county assessor may question each other regarding the evidence presented.

The Cost to utilize this service:

# Payment Confirmation

Your payment of \$139.05 has been processed. Thank you.

Print this page for your record.

Order ID: 33721026280

Total Amount: \$139.05

Your Address: Scott Holzhauer

31 Hawthorne Ave Morris Plains, NJ Order Date: 08/26/2012

Property Address: 31 HAWTHORNE AVE

MORRIS PLAINS, NJ 07950

## Mixed Messages – please let us know what you want...

#### In General:

- The vast majority of municipal assessors are part-time .... Factually, 436 of New Jersey's 566 municipalities (77%) are employed less than fulltime (35 h/p/w) with a Tax Assessor. While the consolidation of employees may provide cost savings in other areas of government, the current utilization of part-time assessors coupled with the general contraction of support staffing experienced statewide since 1998, has already found near optimal efficiency (excerpt taken from the April 2012 CTB Legislative Amendment Request for S-2).
- Looking at it more bluntly you can't squeeze water from a rock. It is borderline impossible to keep "doing more" with less! This applies directly to the issue of Tax Appeal defense from all angles (Assessor's time, expert costs). It does not appear that the municipality, the CTB, or the Tax Court "gets this". Each entity continues to have unrealistic expectations on what the Assessor especially in the majority "part-time" model can actually accomplish.

#### Back to the Tax Court - again...

• Two recently decided cases did more to confuse the issue of assessment and valuation than they did to advance any level of "reason and fairness". A brief synopsis of the fact patterns is as follows:

# TAX COURT CASE SUMMARY TUCK v. WEST CALDWELL

(Another case with "unrealistic expectations"?)

- ➤ Written "non-published" decision dated August 10, 2012 by Judge Narayanan
- ➤ 2011 Appeal of CTB Judgment by both sides (taxpayer was Pro-se)
- Residential property: Tudor-Colonial built circa 1915 / 3113-sf / 0.33 Ac
- $\rightarrow$  Assmt: 2011 Reval Yr (100%) = \$609,500
- > 2011 CTB Jdmt = \$580,000
- $\triangleright$  Taxpayer seeking Assmt = \$528,000
- ➤ Municipality Counterclaim Appraisal = \$680,000
- Motion to dismiss for failure to overcome "burden of correctness" was dismissed
- Taxpayer contested SF based on impact of large 3-ft concrete interior wall on 1<sup>st</sup> fl
- Assessor contends living area is 3473-SF based on a prior inspection (in 2004)

- ➤ Appraiser uses 3113-sf just as Taxpayer alleges
- > Property is within "vicinity" of a sewage treatment plant, but not in site of it. Occasionally affected by noxious odors
- > Taxpayer offered 3 comps w/ adjustments. Taxpayer inspected all the comps
- ➤ Municipality offered 3 comps w/ adjustments. Appraiser did not inspect subject or the comps, but relied on data gained from his employees in connection with the Reval
- Plaintiff's total gross adjustments were (1) 28.13%, (2) 33.12%, (3) 63.6%.
- ➤ The comparability of properties offered by plaintiff as proof of the Subject's value is undermined by the magnitude of his numerous adjustments. For this reason alone, the court can reject the comparables
- ➤ Plaintiff's adjustments are unsupported by any market data. Absent a factual basis and legitimate quantification of the adjustments, it is difficult to gauge the credibility of the same
- > Taxpayer argued about the living area calculation being taken from "exterior measurements"
- > Court accepted the exterior measurement as the correct methodology to determine living area
- ➤ In sum, plaintiff has failed to prove the value of the Subject such that the County Board's judgment is incorrect (Judge's statement)
- ➤ Plaintiff objected to the court's consideration of the expert report and testimony on grounds the expert failed to personally inspect the Subject, or any of the comparables, therefore, his conclusions amounted to inadmissible net opinion (objection not accepted by Judge)
- Appraiser's Comp #3 was an NU-10. Judge felt expert offered insufficient evidentiary basis to justify accepting the sale as comparable for the purposes of valuation (sale not properly verified to determine if it was an "arms-length" transaction)
- Expert's gross adjustments to his Comparable 1 were 28.6% and thus of questionable probative value
- Expert's Comp #2 questioned based on location and superior condition basis for adjustments (or non-adjustment) not supported. Court finds that West Caldwell's expert's comparable sales are of little probative evidence, and West Caldwell has failed to show that the County Board's judgment is incorrect.

#### **Comments & Confusions:**

1) The "market derived" adjustments that the Judge appears to be wanting from both parties would ultimately require a **paired-sales analysis**. With a contracted volume of sales due to the current economy, and the likely cost implications involved – it is simply not feasible, practical, or reasonable to expect that level of detail with regard to a small house valuation. The Court is always referencing the fact that the "Tax Court Judges have a unique knowledge of real estate", and they are capable of making independent determinations of value. I believe the Judge's experience should allow

some measure of deference with regard to the "nature and magnitude of adjustments" – where credibility is not summarily eliminated for procedure – but "measured" based on testimony.

2) There appears to be a lack of consistency within the Judge's decision. On page 15 of the decision... "The court has already found that neither the interior wall thickness nor the proximity to the sewage plant merit an adjustment". This was said in response to the Plaintiff's arguments. However, in response to the testimony of the municipal appraisal expert ... "Lastly, none of his chosen comparables had proximity to a waste treatment plant or other similar construction/structure. His factually unsupported opinion that there was no adverse impact upon the Subject due to the sewage plant is insufficient justification for ignoring this aspect in his comparable sale analysis". I can understand (to a point) the "logic" in requiring Market Data to support your adjustments – but since when do you also have to similarly PROVE WHY YOU DIDN'T MAKE AN ADJUSTMENT??

# TAX COURT CASE SUMMARY COHEN v. MENDHAM TOWNSHIP

(A case decided without regard for "evidence" on the valuation date)

- ➤ Bench "non-published" decision Decided June 2012, Judgment dated August 17, 2012 by Judge Bianco
- ➤ 2011 Appeal of CTB Judgment by taxpayer (taxpayer was Pro-se).
- Residential property: Colonial built 1998 / 4174-sf Living Area / 0.913 Ac
- Assmt: 2011 (1 Yr AFTER Reassessment): \$1,101,100 / 90.75%
- ➤ 2011 CTB Jdmt = Affirmed based on insufficient proofs by taxpayer
- ➤ Taxpayer seeking Assmt = \$943,800. Relied strictly on subject sale as basis for appeal at both the CTB and Tax Court
- No appeal filed for 2012 (ratio increased to 94.05%)

#### FACT PATTERN

- Property **LISTED** for sale on 6/30/2010 to \$1,249,000
- List Price lowered on 7/28/2010 to \$1.199.000
- On 12/29/2010 the Cohen's put in an **OFFER TO BUY** at \$1,025,000
- On 12/30/2010 the Cohen's agreed to increase their offer to \$1,040,000 entered into **CONTRACT TO BUY**
- Property **CLOSED** on 2/17/2011

#### • Deed **RECORDED** 3/2/2011

#### TRIAL TESTIMONY

- Owners were Pro-se
- Only evidence submitted was the subject Contract for Sale & Deed
- No expert reports or other evidence entered
- No testimony rendered as to the market conditions on 10/1/2010.
- The municipality had no expert or the Assessor at trial they felt no need as a matter of strategy
- After Plaintiff's case municipality Moved for Dismissal based on the failure to overcome
  the Burden of Correctness attached to the assessment and subsequent CTB Judgment
  affirming same
- Judge denied the motion
- Municipal Attorney established for the record that the Cohen's were not even aware of the subject property until later December 2010 when they learned of it being for sale and checked it out
- As there was no other evidence in the record to establish or "imply" value anywhere near the valuation date of 10/1/2010 the Township rested it's case

#### THE DECISION

- Judge felt his knowledge of the market was "commonly understood" with regard to the fact that the market was "flat" during the time period in question, and very much mirrored a time in the late 1970's when economic conditions were similar with regard to property devaluation...?
- Based on this "reasoning" Judge GRANTED PLAINTIFF's APPEAL. The assessment was lowered to \$943,800 (utilizing the subject sale price X the 2011 ratio of 90.75%
- Since there was no appeal for 2012 the FREEZE ACT is applied (of course if there was an appeal for this year the assessment would have been higher because of the increase in Ratio to 94.05% a shrewd move by the property owner)

#### **Comments & Confusions:**

Where to start...? So what is the actual "value date" for Assessor's & Reval Firms to utilize? What should the CTB do about their generally accepted practice of not allowing "post valuation date" sales (with a small window of exception)? Isn't the use of sales data AFTER the valuation date just supposed to be of a corroborative nature to support evidence existing AS OF the valuation date? Wow – what a can of worms to open...!

# FINAL THOUGHTS – Some FOOD for thought...

# FDA Approved: The Maximum Amount Of Defects Allowed In Your Food

First Posted: 10/26/10 09:54 AM ET Updated: 05/25/11 07:05 PM ET

Rat hairs in your peanut butter sandwich and insect fragments in your pasta sauce? Yuck. Yet according to the <u>Food and Drug Administration (FDA)</u> these defects in certain foods are totally OK. Title 21, Code of Federal Regulations, Part 110.110 allows the FDA to establish maximum levels of natural or unavoidable defects in foods that you can consume in a given year.

#### (My favorite 7)

- Pizza Sauce: 30 Fly Eggs Per 100 Grams
- Chocolate: 60 Or More Insect Parts Per 100 grams
- Peanut Butter: 1 Or More Rodent Hairs Per 100 Grams
- Frozen Berries: 60 Percent Can Contain Mold
- Wheat: 9 Miligrams Or More Of Rodent Pellets Per Kilogram
- Dates: 5 Or More Insects In 100 Grams
- Pasta: 225 Insect Fragments In 6 Or More Samples

# The parallel...

By definition, an appraisal is an "<u>estimate</u>" or "<u>opinion</u>" of value...(yada, yada, yada). By this definition it is impossible to have a PERFECT or FLAWLESS appraisal, and it is unrealistic to expect one. All you can hope for is that the "Defects" are below the accepted standards – as measured by the Tax Court and CTB (not the FDA – thank goodness).

Think of this next time you're having lunch with your appraiser... ©